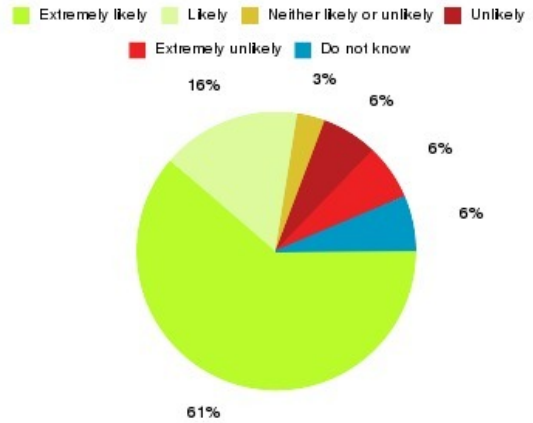


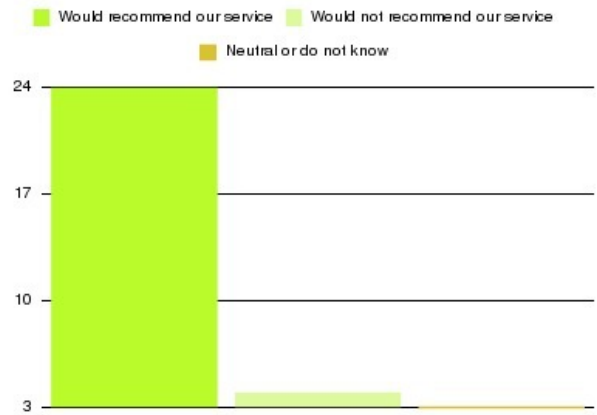
## GP – Riverside Practice Summary

Number of responses: 31

Recommendation	Amount	Percentage
Extremely likely	19	61.290%
Likely	5	16.129%
Neither likely or unlikely	1	3.226%
Unlikely	2	6.452%
Extremely unlikely	2	6.452%
Do not know	2	6.452%



Recommendation	Amount	Percentage
Would recommend our service	24	77.419%
Would not recommend our service	4	12.903%
Neutral or do not know	3	9.677%



## Comments

quite happy

Very happy with nurse. I was happy with her she was really helpful.

Great service for my daughter

Very happy an baby fine after injection. Wonderful.

I am really happy with todays appointment with dr, He paid full attention to my son. The service is really good.

Quite happy today. When arrive for appointment waiting time very lengthy sometimes.

Just ok today reception fine and doctor just ok.

Nurse was happy with me service v good.

Very reassuring nurse, very quick and caring . Credit to the surgery.

Happy as always.

sort of ok

**Really happy with nurse Never get appointment - no useful help Receptionist need more training holding on phone.**

Best doctor ever

Nurse Very happy

Doctor for once listened to me explained properly and referred me to relevant hospital very happy with todays visit.

Nurse - Happy

I am satisfied with my appointment today.

all fine

very happy

Ok

Pharmacist Very knowledgeable lady (Emma) Very helpful and quick to do job. She reassured me about my choices.

Really nice and caring people always welcoming

---