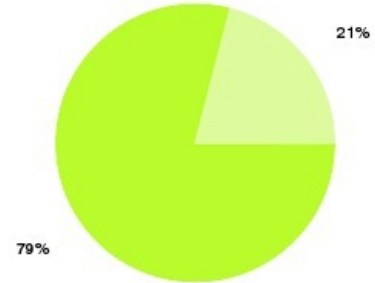


## GP – Riverside Practice Summary

Number of responses: 19

| Recommendation             | Amount | Percentage |
|----------------------------|--------|------------|
| Extremely likely           | 15     | 78.947%    |
| Likely                     | 4      | 21.053%    |
| Neither likely or unlikely | 0      | 0.000%     |
| Unlikely                   | 0      | 0.000%     |
| Extremely unlikely         | 0      | 0.000%     |
| Do not know                | 0      | 0.000%     |

■ Extremely likely
 ■ Likely
 ■ Neither likely or unlikely
 ■ Unlikely  
■ Extremely unlikely
 ■ Do not know



| Recommendation                  | Amount | Percentage |
|---------------------------------|--------|------------|
| Would recommend our service     | 19     | 100.000%   |
| Would not recommend our service | 0      | 0.000%     |
| Neutral or do not know          | 0      | 0.000%     |

■ Would recommend our service
 ■ Would not recommend our service  
■ Neutral or do not know



**Comments**

Very cheerful staff

Reception and hca really polite and friendly. Seen on time

Very helpfull

What can be improved? Nothing that I can see

Good

Nurse Julie made me feel very comfortable and explained everything to me

Come here with confidence as I'll be seen by someone who'll look after me.

Friendly, prompt, informative.

I was dealt with respect and understanding

Good Communication

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